

Update for Collingwood Park residents

Saturday 3 May 2008

The main subsidence zone in Collingwood Park has been identified and the map inside shows the location of this zone within the yellow border. This is the area where the effects of the subsidence have occurred.

We are continuing to carry out inspections on the homes in Collingwood Park that have been affected by subsidence. If you live within this zone, or if your home has suffered subsidence damage, you are our immediate priority.

If your house is showing any of the following signs of subsidence, call us on 1800 109 122 and we will organise an inspection:

- multiple cracks in internal or external walls and ceilings
- cracks opening or widening in a short amount of time

- clear subsidence of the ground under paths and driveways
- difficulty opening and closing doors and windows
- uneven floors
- cracks in the ground.

Inspections will also take place on homes near the main subsidence zone. If your home is near the main subsidence zone, an officer from the department will be in touch with you as soon as possible, and we appreciate your patience.

The subsidence zone is being continually monitored by the Ipswich City Council and the Department of Mines and Energy. We will keep you updated with letterbox drops, or you can contact our call centre on **1800 109 122**.

Department of Mines and Energy (freecall)

1800 109 122



Telephone contacts

Department of Mines and Energy

1800 109 122

www.dme.qld.gov.au

Ipswich City Council

3810 6666

www.ipswich.qld.gov.au

Ipswich Water

3810 7855

3810 6666 (after hours)

Department of Communities counselling service

3280 1777

Lifeline Ipswich

3281 8688

Lifeline 24-hour service

13 11 14