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*Gas Supply Act 2003*



QUEENSLAND GOVERNMENT

**GENERAL  
RETAIL  
AUTHORITY**

No. RA-G-XXX issued to

[insert company name]

ACN XXX XXX XXX

Department of Energy

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## 1. DEFINITIONS

1.1 Unless the contrary appears, words used in this Retail Authority have the meaning given in the Act or the Regulation.

1.2 In this Retail Authority—

‘Act’ means the *Gas Supply Act 2003*;

‘Regulation’ means the *Gas Supply Regulation 2003* and any other regulation made under the Act; and

‘Retailer’ means **(Insert name of company)** (ACN **XXX XXX XXX**).

1.3 A reference to an Act, regulation or other document is a reference to that Act, regulation or document as amended from time to time.

## 2. ISSUE OF RETAIL AUTHORITY

2.1 Pursuant to section 157 of the Act, the Regulator issues a General Retail Authority to **(name of company)**.

2.2 The General Retail Authority (‘the Authority’) authorises the Retailer to provide customer retail services to contestable customers anywhere in the State of Queensland.

## 3. CONDITIONS OF RETAIL AUTHORITY

3.1 Chapter 3, Part 1, Division 2 of the Act sets out the conditions under which the Retailer must operate.

3.2 The Act also provides that additional conditions may be stated in the Authority.

3.3 Clauses 4 to 9 herein are conditions of the Authority.

#### **4. TERM**

- 4.1 The Authority commences on [the day it is issued *OR* <insert date>].
- 4.2 The Authority [expires on <insert date> unless earlier *OR* continues in force until it is] cancelled or surrendered under the Act.

#### **5. COMPLIANCE WITH LAWS**

- 5.1 The Retailer must at all times comply with the Act, the Regulation and other applicable laws.
- 5.2 It is the responsibility of the Retailer to develop and maintain familiarity with the relevant provisions of the Act, Regulation and other applicable laws (including documents referred to therein) as amended from time to time.
- 5.3 The Retailer must ensure each person acting under the Authority complies with the conditions of the Authority.

#### **6. PLANS, PROTOCOLS, STANDARDS AND CODES**

The Retailer, on the written notice of the Minister or Regulator, must participate to the extent reasonably required by the Minister or Regulator in the development, issue and review of plans, protocols, standards and codes applicable to the Retailer.

#### **7. INFORMATION**

- 7.1 The Retailer must provide the Minister or Regulator in the form and manner decided by the Minister or Regulator, any information the Minister or Regulator reasonably requests relating to the Retailer's activities conducted under or in connection with the Authority.
- 7.2 The Retailer must provide information requested under clause 7.1 as soon as possible, but in any case by no later than:
- (a) a date prescribed in the Act;
  - (b) a date stated in an approved form; or
  - (c) a reasonable date specified in the request.

- 7.3 If the Retailer is the holder of a corresponding authority, the Retailer must give the Regulator authorisation to seek information from the person administering the corresponding authority, provided that the information sought by the Regulator:
- (a) relates to activities of the Retailer conducted under, or in connection with, the corresponding authority; and
  - (b) is reasonably required by the Regulator to assess the Retailer's suitability to hold a Retail Authority in Queensland.

## **8. ANNUAL REPORT**

- 8.1 The Retailer must submit an annual report to the Regulator each year in the approved form and manner.
- 8.2 The annual report must be submitted by 31 October and cover the preceding financial year ending 30 June.

## **9. RETAIL AUTHORITY FEES**

- 9.1 The annual fees to be paid by the Retailer are prescribed under the Regulation.
- 9.2 On or before the last day of June in each year, or such other date as advised in writing by the Regulator, the Retailer must pay the annual fee for that year ending 30 June.

Dated this                      day of                      2005.

**Scott Flavell**  
**Regulator**